



DISCUSSION GUIDE

Autism CRC's Co-production of an ASD friendly website project.

1. Introduction

1a. **Welcome** and introduction of facilitator.

1b. **Objective**

The Autism CRC is undertaking research for its *Co-production of an ASD friendly website* project. The objective of the research is to identify best practice in ASD friendly website development, and how to make the proposed Connect Hub part of the Autism CRC's website ASD friendly.

As part of this research, four focus group discussions will be held with people with Autism.

1c. **Process**

Each of the four, two hour focus group discussions will involve up to six participants.

Prior to the discussion group, participants were asked to:

1. Identify a website they like
2. Write down three reasons why they like it
3. Identify a website they do not like
4. Write down three reasons why they do not like it

At each focus group discussion we will discuss:

1. The website participants liked
2. Why they liked it
3. The website participants did not like
4. Why they disliked it
5. What participants look for in an ASD friendly website
6. Whether participants have visited the Autism CRC's website, and if so why
7. What the proposed Connect Hub part of the Autism CRC's website should provide
8. What the ideal Connect Hub website homepage would look like
9. Any other comments you would like to make about Connect Hub.

Lunch will be provided at the end of the focus group discussion.

We respect participants' right to privacy. Our Privacy Policy and its processes ensure that any information that is obtained in connection with this study and that could be related back to you will remain confidential and will be disclosed only with your permission.

If you decide to participate, you are free to withdraw your consent and to discontinue participation at any time without prejudice. Information provided is fed back to the Autism CRC as an internal generic report on findings with recommendations re improvements.

Have you any questions about today's focus group discussion?

Please sign consent form if you are willing to participate.

1d. **Rules** – one speaker at a time please, it's OK to have different opinions.

1e. **Introduction** of participants

Focus Group Discussion Questions:

Let's start by looking at your homework and the websites you found ...

- What website did you like
- Why did you like it
- What website did you not like
- Why did you not like it
- What do you look for in an ASD friendly website?

Let's look now at the Autism CRC website ...

- Have you used the Autism CRC website?
- Why did you use the Autism CRC website?
- How easy was it to find what you were looking for?

Thinking about the proposed Connect Hub part of the Autism CRC's website ...

- What would you like it to provide?
- What would you like its home page to look like?

To be Autism-friendly what would Connect Hub to provide ...

- Content (e.g. is the content comprehensive, relevant, current, easy to understand, engaging, uses consistent terminology)
- Design (e.g. graphics, font and font size, colour, structure, consistent layout, headings, white space)
- Navigation (e.g. logical, consistent, no dead links, well sign-posted)
- Functionality (e.g. is there anything you want to be able to do)

Any other comments about the proposed Connect Hub?

Conclusion

- Thank you for your participation.
- Please join us for lunch